

Tropicana Atlantic City Corp.

Health and Safety Plan

COVID-19

The within document (“Plan”) sets forth protocols to be implemented by Tropicana Atlantic City (“Tropicana”) for the safe and effective reopening and ongoing maintenance of guest areas and Team Member workspace areas within the casino hotel complex to mitigate and reduce risk of exposure to infectious diseases such as COVID-19. All property areas identified will be cleaned and disinfected according to the following, based on information provided by the World Health Organization (WHO), Centers for Disease Control and Prevention (CDC), and United States Environmental Protection Agency (USEPA), in addition to local health districts and leading industry experts. This Plan is based on the Pre-Opening and Ongoing Operations guidance provided by Tropicana’s parent company, Eldorado Resorts, Inc. (“Eldorado”) as set forth in the Eldorado Health and Safety Plan dated May 18, 2020. (“Eldorado Plan”).

The within Plan complies with the baseline standards developed by the Casino Association of New Jersey, Inc. (CANJ) in consultation with AtlantiCare Health System and the New Jersey Division of Gaming Enforcement (“DGE”), and is subject to any additional requirements set forth by the Governor of the State of New Jersey pursuant to any Executive Order (“Executive Order”) and/or New Jersey Department of Health Executive Directive (“Executive Directive”) governing casino operations. To the extent that anything in this plan is inconsistent with any Executive Order or Executive Directive currently in effect or which shall take effect in the future, those Executive Orders or Executive Directives shall supercede the provisions in this Plan. Specifically, Executive Order 158, (which reversed Executive Order 157 which permitted indoor food and beverage consumption) will be adhered to by Tropicana in connection with its July 2, 2020 re-opening.

The CANJ, of which Tropicana is a member organization, is closely monitoring government policy changes, Centers for Disease Control (CDC) guidelines, OSHA guidance, government mandates, and public health advisories and will continue to make changes as necessary or appropriate to this Plan. As federal, state, and local guidelines and mandates evolve and Eldorado or CANJ experts provide Tropicana with additional advice, this Plan will continue to be refined and updated. Tropicana will provide our

guests, patrons, employees and vendors with appropriate notice of the requirements described in each of our individual casino complex plans.

All Third-party Tenants of Tropicana (“Tenants”) and service providers and contractors (“Vendors”) who are frequently on Tropicana’s property will be provided with a copy of the DGE Minimum Standards and the relevant portions of this Plan and will be instructed to follow the guidelines contained herein to the extent applicable to the Tenant’s operation or the Vendor’s presence on Tropicana’s property, including, but not limited to, performing temperature checks of their Team Members, or requiring their Team Members to submit to temperature checks by Tropicana prior to beginning their daily shift at the Tenant’s outlet or commencing services at the Tropicana property. In addition, Tenants shall be required to comply with any New Jersey government order, guidelines, or requirement applicable to their respective businesses (i.e., restaurant, retail, etc.).

GUIDELINES PRIOR TO OPENING

Cleaning and Disinfecting

Prior to reopening to the public, Tropicana's casino hotel complex shall be cleaned and disinfected in accordance with the guidelines published by the CDC for "Cleaning and Disinfecting Your Facility". All guest rooms used since the closure on March 16, 2020, shall be thoroughly cleaned according to the procedures set forth herein prior to reopening. Enhanced cleaning protocols using EPA-registered disinfectants (List N) approved for use against SARS CoV-2, the virus that causes COVID-19 ("EPA Registered Disinfectants"), will be implemented throughout the casino hotel complex. Tropicana shall impose occupancy limits in accordance with government orders, as may be applicable, to achieve the physical distancing requirements as outlined in this Plan.

It is important to note the difference between cleaning and disinfecting surfaces. According to the CDC, cleaning is a physical process that removes germs, dirt, and impurities from surfaces but does not kill bacteria or viruses. The method reduces bacterial and viral counts on the surface to decrease potential spread. Conversely, disinfecting is typically a chemical process to kill bacteria and viruses but does not necessarily remove dirt or other impurities from the surface. The CDC recommends a combination: clean a surface first to remove all dirt and impurities in order to expose the surface entirely, and then disinfect the clean surface with an appropriate chemical and chemical contact time.

Surface Types

Due to the complexity of casino and hotel operations, several different surface materials are present throughout the properties. For simplicity, these have been categorized into hard (semi- and non-porous) or soft (porous) surfaces.

Hard surfaces can generally be cleaned and disinfected with an EPA registered chemical product (e.g., Ecolab – Peroxide Multi Surface Cleaner and Disinfectant (EPA #1677-238)). Depending on the product used, contact surface time varies, although usually an effective viral disinfectant requires around five minutes of contact time. The surface must be visibly wet for the entire required time frame. In general, surfaces can then be wiped and allowed to air dry. Food contact surfaces and non-food contact surfaces will be addressed appropriately. Most hard surface disinfectants are not suitable for glassware, dishes, or silverware, and the dishwasher will be utilized for these items, with a steam setting if possible. Team Members will refer to the product sheet for all chemicals used for both food and non-food contact surfaces to ensure proper usage.

Soft surfaces (linens, carpets, rugs, drapes, cushions, etc.) can be cleaned using soap, water, and steam. The CDC recommends laundering items (if possible) according to manufacturer's instructions. The warmest water setting possible will be used, and the item will be dried completely. For surfaces that cannot be laundered, visible contamination will be removed (if present), followed by a water/soap solution, and lastly a steam treatment if possible.

Electronics

For electronics including cell phones, tablets, touch screens, keyboards, video screens, ATM machines, bill breaker machines, radios, etc., visible contamination will be removed (if present) and the manufacturer guidelines for cleaning and disinfecting the particular device will be followed. If no manufacturer guidance is available, the CDC recommends using alcohol-based wipes (e.g., Clorox and Lysol wipes are EPA registered disinfectants) or sprays containing at least 70% alcohol to disinfect touch screens. All surfaces will be dried thoroughly.

Personal Protective Equipment (PPE)

Team Members will consult the chemical Safety Data Sheet (SDS) and manufacturers' recommendations for appropriate PPE when cleaning and disinfecting.

Water, Electrical, and HVAC Systems

All standard operating procedures and guidelines regarding the inspection, operation, and maintenance of utility systems will be followed in connection with reopening Tropicana, including but not limited to the following:

- Preventive maintenance of every guest room HVAC unit, which includes but is not limited to replacing the filter, cleaning the coils, vacuuming out the cabinet, testing the operation of the valves and repairing or replacing as needed, clearing and treating the condensate drains.
- Preventive maintenance on common area HVAC units, which includes but is not limited to replacing filters, lubricating bearings, cleaning coils, checking condensate drains, adjusting or replacing belts as needed, checking the operation of control valves and repairing or replacing as needed.
- Preventative maintenance on all Guestroom and public area restroom exhaust fans, including checking for rotation, belt adjustments and any replacements as needed.
- Cleaning of all kitchen hoods, checking fan rotation, belts adjustments, bearing lubrications and/or replacements.
- Servicing of all Kitchen make up air units, including replacing filters, lubricating bearings, cleaning coils, checking condensate drains, adjusting or replacing belts as needed, checking the operation of control valves and repairing or replacing as needed.
- All electronic smoke eaters are being cleaned and serviced.
- Air curtains are being serviced.

Water Features, Pools, and Hot Tubs

Manufacturer guidelines will be referenced to clean and disinfect water features, pools, and hot tubs. In general, the CDC recommends removing any visible slime or biofilm before filling with water and performing a disinfection procedure before use.

Kitchen

Preparation for opening will follow appropriate food safety guidelines. Food service and beverage equipment (e.g. dishwashers, bar glass washers) will be thoroughly cleaned and inspected prior to opening.

Training on Cleaning Protocols

Team Members will be trained on proper cleaning and disinfecting protocol, including manufacturer instructions on use according to recommended guidance, according to company guidelines. Team Members will be informed of proper PPE required for cleaning and day-to-day operations. Each department leader will review and relay new training protocols as they are made available.

GUIDELINES FOR DAILY OPERATION

The following guidelines for daily operation focus on the guest experience and Team Member interaction.

Customer Health Screenings

Tropicana shall follow the below protocols:

Signage shall be posted at every entrance into the casino hotel complex advising guests to please not enter if they are experiencing COVID -19 symptoms and/or have been exposed to a person who tested positive for COVID-19. Updated signage which aligns with the customer screening symptoms and exposures contained in the questionnaire provided by the Governor's office is attached in Exhibit A, which now includes the following symptoms:

- Fever of 100.4 or higher
- Chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

And also includes the following exposures:

- In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19?
- In the past 14 days, have you been in close contact (within 6 feet for 10 minutes or longer) with anyone who has recently been diagnosed, tested, or quarantined for COVID-19?

Tropicana personnel will point to these signs and ask guests not to enter if they are or have experiencing any of the symptoms/exposures.

Display monitor on boardwalk will include this message and Tropicana will make periodic announcements.

Tropicana marketing staff for VIP customers will advise their customers to please not make arrangements to visit if they are experiencing any of the symptoms/exposures.

Hotel Check-in staff will direct hotel check-in guests and their party to the signage and advise that they should not check in if they are experiencing any of the symptoms/exposures

Physical Distancing

Areas within the Tropicana complex where there are normally lines of guests (casino cage, hotel front desk, promotions booth, rewards center, food and beverage grab and go outlets throughout the complex), there will be signage and indicators prominently displayed on the floor requesting that guests in a party remain at least six (6) feet apart from other parties.

Property management will politely ensure guests follow social distancing guidelines throughout the property.

Security personnel will enforce social distancing guidelines in a polite manner. This includes but is not limited to, ensuring guests do not congregate in close quarters, monitoring queuing areas for compliance with signage, ensuring guests do not physically move seats, etc.

Guests not adhering to physical distancing and any other requirements will be advised of the requirements, and warned that, if they continue to disregard the requirements, they will be asked to leave Tropicana.

Masks

Guests will be required to wear masks in all public areas of the Tropicana casino hotel complex. In accordance with the requirements outlined in Executive Order No. 157 (2020) Tropicana acknowledges there is an exemption for individuals who cannot wear a mask due to health reasons. Signage shall be posted within the casino hotel complex notifying guests that masks are required (except as noted above) while in public areas of the casino hotel complex. Tropicana shall have a supply of masks on hand if the guest shall require one.

Guests will be required to wear masks at transactional locations where there is face to face contact between the guest and a Team Member, including, casino cage/cashier, hotel front desk, promotions booth and at casino table games, except for such locations where the Team Member is behind a physical partition.

In addition to physical partitions which already exists by design at Casino Cage windows, Plexiglass partitions will be installed at the following Transaction locations:

- Hotel Front Desk
- Promotions Booth
- Bell Desk
- Sports Book Counter
- Main Cage High Roller Windows
- Chip Bank Windows
- Security Podium
- Table games (BJ and poker variation games permitted to open with dealer faceshield and masks without plexiglass but plexiglass to be installed by July 16th)= and Roulette
- and Craps not to open until plexiglass installed.
- Third Party Tenant Outlet Cashier Counters, where practicable.

Guests will be requested to briefly lower masks for Cage and Promotions Booth transactions for surveillance coverage purposes.

Guests will also be required to wear masks when they are playing at table games and/or slot machines.

Signage

Signage for Guests will be created and displayed to promote social distancing (particularly in all guest queuing areas), usage of PPE, frequent handwashing, and hand sanitizer stations. Signage will also be created and displayed with respect to the symptoms of COVID-19 with instructions not to enter the property if experiencing any such symptoms or have been in contact with a person who tested positive for COVID-19 in the past fourteen (14) days.

Public Messaging

Periodic announcements will be made to remind guests to practice social distancing, requiring masks be worn in public areas and explaining the symptoms of COVID-19.

Sanitizer Stations

Sanitizer Stations will be placed throughout the Tropicana casino hotel complex.

Protocols for Ill Guests/ Contact Tracing Efforts

Protocols for handling guests who are ill during their visit, can be found in Appendix C. Security Supervisors will serve as property liaisons with state and local health authorities or other government agencies as appropriate with respect to any reports of guests determined to be COVID-19 positive and at the Tropicana casino hotel complex during a period when the guest may have been infectious to others.

Appendix C also sets forth Tropicana's contact tracing processes to identify others, including Team Members, who may have been in prolonged close contact with the guest who tested positive, as well as any employee of a vendor or third party tenant who we are advised has tested positive.

GUIDELINES FOR TEAM MEMBERS

Masks/Other PPE

All Team Members must wear face masks and other PPE as required

- Face masks must be worn at all times except when team member is in back of the house areas when not in close contact with other team members, such as in one's own office or cubicle;
- Other PPE (individual barrier equipment such as gloves, masks, glasses/goggles, etc.) shall be worn and/or used as required to safely perform all job functions depending on each individual team member's job responsibilities.
- ALL PPE shall be provide to Team Members free of charge

Physical Distancing

Where possible, Team Members shall maintain a distance of six (6) feet or more from guests and other Team Members while in the workplace. For locations that require Team Members to have close contact with guests, the masking requests and requirements for guests in this Plan as specified above shall apply.

Team Member break areas, cafeteria, training areas, and locker rooms shall be configured, to the extent possible in the existing space, so that all Team Members can maintain a six (6) foot separation or the use of such areas shall be staggered and all such areas shall be cleaned frequently.

Team Member Screening

Team Members will be will be educated on the signs and symptoms of COVID-19 and instructed to self-monitor for signs and symptoms and instructed to stay home if they do not feel well or have any signs or symptoms of COVID-19.

Team Member shall also be instructed to contact a supervisor or manager if they notice a co-worker experiencing symptoms such as coughing, shortness of breath, or other flu-like symptoms.

A screening protocol for Team Members will be implemented, which shall include temperature checks and Team Member questionnaires upon return to work and reviewed daily for any changes.

Team Members will not report to work if they are experiencing flu like symptoms or exhibiting a temperature of 100.4 degrees F or greater.

COMMUNICATION TO TEAM MEMBER LOCATION OF TESTING SITES

Tropicana Human Resource Dept will communicate to all team members the available COVID-19 testing locations in Atlantic County

Protocols for Ill Team Members/Contact Tracing Efforts

Protocols for handling Team Members who become ill during their work shift can be found in Appendix C.

Human Resources and Risk Management will serve as property liaisons with state and local health authorities or other government agencies as appropriate with respect to any reports of Team Members determined to be COVID-19 positive and at the Tropicana casino hotel complex during a period when the Team Member may have been infectious to others.

Appendix C also sets forth Tropicana's contact tracing processes to identify others, including Team Members, who may have been in prolonged close contact with the Team Member who tested positive.

Sanitizer Stations

Sanitizer stations will be placed throughout back of house areas and signage will provide constant reminders to sanitize hands.

Hand Sanitizer or sanitizing wipes will be available at each time clock station

Team Member Training

The initial training for Tropicana Atlantic City will be provided by Atlanticare, a member of Geisinger Health Care Systems, who provide integrative health and hospital services in New Jersey. Atlanticare will be responsible for conducting training for designated Management Team Members who will, in turn, train all current and returning team members in the following areas including, but not limited to:

- Infectious Disease Overview (symptoms of Covid 19)
- Proper social distancing guidelines
- Proper hand washing guidelines and use of hand sanitizer
- How to properly use and dispose of PPE:
 - Masks
 - Gloves

- How to prevent the spread of COVID-19
- Basic cleaning and disinfecting of workplace areas
- Best practices to stay safe at home

As new guidelines are released by the CDC, the Human Resources department will be responsible for the dissemination of this information to Team Members. This will be achieved through postings, emails, and other forms of property wide communications.

GUIDELINES FOR TEAM MEMBERS

*Team Members should strive to maintain **social distancing** by keeping 6-feet apart at all times*

*Team Members should follow the **proper hand washing procedures** (Hand washing should include soap and warm water for a minimum of 20 seconds) after the following:*

- *After blowing one's nose, coughing, or sneezing.*
- *After touching your face.*
- *After touching your mask or discarding any PPE such as gloves.*
- *After using the restroom.*
- *After touching garbage.*
- *After cleaning and disinfecting.*
- *Before and after eating.*

Proper hand washing techniques as defined by the CDC are as follows:

- **Wet** your hands with clean, running water (warm or cold), turn off the tap, and apply soap.
- **Lather** your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
- **Scrub** your hands for at least 20 seconds. Need a timer? Hum the "Happy Birthday" song from beginning to end twice.
- **Rinse** your hands well under clean, running water.
- **Dry** your hands using a clean towel or air dry them.

*All Team Members must wear **face masks** and other **PPE** as required;*

- *Face masks must be worn at all times.*
- *Other PPE shall be worn and/or used as required to safely perform all job functions – individual barrier equipment such as gloves, masks, glasses/goggles, etc.*

Frequent cleaning, sanitizing and disinfecting high touch areas within their respective departments.

Hand washing, social distancing, cleaning, and disinfecting education will continue at pre-shifts and team meetings.

All Team Members shall be consistently reminded through signage to wash their hands with soap and warm water for twenty (20) seconds or sanitize them

Rolling announcements will be made on human resources communications reminding Team Members of CDC guidelines and when not to come to work (e.g., wash hands, use sanitizer, stay at home if sick, if you have a temperature, etc.).

Signage for Team Members

Signage will be placed in all Team Member/back of house areas reminding Team Members to follow CDC guidelines (to wash hands, use sanitizer, stay at home if sick, etc.) and setting forth a checklist of symptoms and reminding Team Members not come to work if they have any symptoms of Covid 19.

Team Member Dining Room (“EDR”) and Breakrooms

Hand sanitizer stations will be available for Team Members at each entrance to the EDR.

Signage will be placed in the EDR requiring Team Members to observe six (6) foot physical distancing or other distancing recommendations consistent with CDC guidelines, and in accordance with government order when in line or sitting at tables.

Team Members are required to wear their masks until seated at a table.

CASINO

Occupancy Limits

The goal of this Plan is to limit the total aggregate number of patrons in the gaming areas of the casino hotel facility (e.g., casino and sports wagering areas) to a limit of twenty-five percent (25%) of the total aggregate occupancy limits for such gaming areas (not including employees), as established by the New Jersey Department of Community Affairs. This is subject to any subsequent Executive Order increasing said occupancy limits. This goal will be achieved through the provisions contained in this Plan, in particular those regarding the requirements for physical distancing of patrons in all gaming areas, restrictions on the number of persons at gaming tables, and the limitations on the availability of slot machines.

General

Hand sanitizer stations will be positioned throughout the gaming floor, and guests will be encouraged to use sanitizer stations and practice frequent hand washing.

Security personnel or other authorized Casino personnel shall have the right to request any guest on the gaming floor to briefly lower his/her masks for age and identification purposes.

Pursuant to Executive Order No. 158 (2020) smoking is prohibited in indoor areas open to the public.

SLOT MACHINES

Limit on Number of Available Slot Machines

At a minimum, one (1) vacant position between a single guest (playing up to three (3) gaming machines in a row) or a group of related guests (e.g., husband and wife, people travelling together, etc. playing up to three gaming machines in a row) and another unrelated guest so that the gaming machine on either side of the gaming machines used by a guest or related guests is not permitted to be utilized. This restriction shall also apply to gaming machines in a carousel, but shall not apply to gaming machines in a carousel or otherwise where there is already a physical distance separation of the gaming machine from the next closest gaming machine such that the seat of the gaming machine is separated from the seat of the next closest gaming machine by at least a distance equal to the width of the gaming machine.

Slot machines will be disabled to indicate which are available for play based on social distancing requirements. Slot machines that do not have an out of order feature that is apparent to customers that the machine is offline will have signage indicating that they are out of order.

In connection with limiting the use of certain gaming machines, seating will be removed in order to implement these restrictions.

Slot attendants shall also be in place to notify guests of the restriction on gaming machine availability and enforce these provisions.

Guests will not be permitted to congregate in groups around gaming machines. This will be enforced by Casino Management personnel, Security and/or Slot Attendants.

Cleaning and Sanitizing

High-touch areas of each gaming machine that is in use will be cleaned using EPA Registered Disinfectants, no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming machine.

Service of Food

Pursuant to Executive Order No. 158 (2020) the consumption of food and beverages will not be allowed in any indoor area open to the public, specifically on the casino floors and in those indoor dining establishments located within the casinos. This order is to remain in effect until the Governor of New Jersey makes a declaration to that it is no longer necessary.

Tropicana does not intend to serve food to guests playing slot machines. However, if it does, the following protocols will be followed, subject to any Executive Order:

- Servers serving food or beverage to guests at slot machines shall wash or sanitize their hands each time they return to the food or beverage preparation station prior to the delivery of the food or beverage.

- If food is served to a guest at a slot machine, the hard surface areas around which the guest(s) was eating shall be cleaned and sanitized after his/her departure from the slot machine.

TABLE GAMES

General

All Pit Personnel shall wear masks, and all dealers shall wear masks and face shields upon re-opening. Once plexiglass is installed at each table (to be completed by July 16) only masks will be required for dealers.

Each dealer will provide every arriving customer with hand sanitizer.

Pit podiums and table pits will be arranged to allow for proper social distancing, and will be cleaned and disinfected frequently throughout the day.

Team Members will verbally communicate shift changes or breaks and refrain from physical contact (e.g., dealer tap out).

Number of Players at Tables

At a minimum, Tropicana shall require one (1) vacant position at a table between a single guest or a group of related guests (e.g., husband and wife, people travelling together, etc. "related guests") and another unrelated guest so that the position on either side of a guest or related guests is not permitted to be occupied.

Guests traveling together can request adjacent seats at a table and we will adjust physical distancing at other tables accordingly.

The following player limits will be implemented unless otherwise directed by gaming regulation:

- Three players per blackjack table
- Three players per pai gow table
- Four players per roulette table
- Three players Mini Baccarat table
- Three players per Carnival Games (poker variations)
- Six (6) players per craps table (with no more than 3 players on each side) where the craps table is less than fourteen (14) feet in length;
- Eight (8) players per craps table (with no more than 4 players on each side) where the craps table is fourteen (14) feet in length or greater.
- Similar limits may be implemented for other game types not specified

Seats will be removed from table games to implement these restrictions.

Within the above player limits, Tropicana Table Games personnel shall remind unrelated players/guests to keep physically distant from each other by positioning themselves, either seated or standing around a table, with equal distant spacing between them.

Guests will not be allowed to congregate behind the players at the table. This will be enforced by Table Games Personnel and/or Security.

Poker Room

The Poker Room will be closed until further notice. Once the Poker Room is re-opened the following number of players will be allowed at each table:

- Four players per poker table

Cleaning, Sanitizing and Disinfecting

Frequent sanitizing will occur at all table games in which a material exchange occurs. The rails and chairs at each gaming table that is in use will be disinfected no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming table surface area.

Cards

For Blackjack and low limit baccarat games, cards will be dealt face up to eliminate players touching cards. In accordance with standard protocols, the cards will be replaced daily.

For tables where the guests are permitted to touch the cards and tiles, such as high-limit baccarat, high-limit double deck blackjack, pai gow, poker, and poker derivative games, Tropicana shall:

- make sanitizer fluid or wipes available to guests at such table; and
- after a maximum of four (4) hours of use in active play, cards and tiles shall be replaced with new or sanitized cards or tiles.

Dice

Dice shall be sanitized (or replaced with sanitized dice) for each new shooter.

Service of Food

Pursuant to Executive Order No. 158 (2020) the consumption of food and beverages will not be allowed in any indoor area open to the public, specifically on the casino floors and in those indoor dining establishments located within the casinos. This order is to remain in effect until the Governor of New Jersey makes a declaration to that it is no longer necessary.

To the extent food is served to a guest at a Table Game, the following protocols will be followed, subject to any Executive Order:

- Servers serving food or beverage to guests at table games shall wash or sanitize their hands each time they return to the food or beverage preparation station prior to the delivery of the food or beverage.
- Food shall not be served to guests at table games unless the guest (and related guests) are the only participants at the gaming table and the hard surface areas around which the guest(s) was eating shall be cleaned and sanitized after his/her departure from the gaming table.

CAGE AND PROMOTIONS

The Cage and Promotions Desk will be arranged to allow for proper social distancing. Each Team Member will provide hand sanitizer to any customer who arrives at his/her window. Team Members will ensure guests follow proper social distancing by arranging waiting lines accordingly and demarcating if appropriate and necessary. Team Members will clean and disinfect the countertop after each guest transaction.

COUNT ROOM

Count Room Team Members will be required to wear masks and will be supplied with gloves. Hand sanitizer dispensers or sanitizing wipes will be available in the Count Room. Hard surfaces regularly utilized in the Count Room shall be cleaned and disinfected after the completion of each count.

SPORTS BOOK (WILLIAM HILL)

Signage shall be posted in the sportsbook lounge reminding guest groups to remain at least six (6) feet apart or maintain such other physical distance as required by this Plan or then-current CDC guidelines or government order.

Physical Distancing Protocol to be achieved by:

Every other betting station will be open.

Six-foot intervals to be marked for ticket window and kiosk queues.

Seats, tables, and/or booths to be reconfigured or reserved/removed to allow for appropriate physical distancing.

Hand Sanitizer will be available at the entrance to the Sportsbook, at every kiosk, and at stand-up stations throughout the Sportsbook.

All Sports Book personnel to wear masks.

Plexiglass sneeze guards will be installed at the counter.

Each Ticket Writer will provide hand sanitizer to any customer who arrives at his/her window.

Ticket Writers will clean and disinfect the countertop after each guest transaction.

Supervisors will sanitize kiosks and chairs as patrons exit, but in no event less than every four (4) hours and anytime a guest may request the cleaning of a seating area or kiosk.

Ticket Writers to clean and sanitize workstation and related equipment before turning it over to another Team Member, or after another Team Member uses shared equipment.

Sportsbook will undergo enhanced cleaning daily.

Service of Food

Pursuant to Executive Order No. 158 (2020) the consumption of food and beverages will not be allowed in any indoor area open to the public, specifically on the casino floors and in those indoor dining establishments located within the casinos. This order is to remain in effect until the Governor of New Jersey makes a declaration to that it is no longer necessary.

To the extent food is served to a guest at the Sports Book, the following protocols will be followed, subject to any Executive Order:

- Servers serving food or beverage to guests at the Sports Book shall wash or sanitize their hands each time they return to the food or beverage preparation station prior to the delivery of the food or beverage.
- The hard surface areas around which the guest(s) was eating shall be cleaned and sanitized after his/her departure from the table.

PROMOTIONS AND TOURNAMENTS

No promotions or tournaments shall be conducted that require guests to cluster and which cannot be conducted in accordance with physical distancing required by then-current government order.

NOTE: Subject to Executive Order 158, upon the re-opening of Tropicana on July 2, 2020, only take out food and beverage service will be permitted and guests will be required to consume food and beverage only in outdoor areas of the complex. The following protocols, subject to any Executive Order or Executive Directive, will be followed when indoor consumption of food and beverage is permitted.

Restaurants & Bars

Pursuant to Executive Order No. 158 (2020) the consumption of food and beverages will not be allowed in any indoor area open to the public, specifically on the casino floors and in those indoor dining establishments located within the casinos. This order is to remain in effect until the Governor of New Jersey makes a declaration to that it is no longer necessary.

Outdoor Dining and food and beverage take out service will conform with the requirements of Executive Order 157 and 158 (2020).

HOTEL

Front Desk, Check-In, and Bell Desk

The front desk and bell desk will be arranged to allow for proper social distancing. Hand sanitizer will be available on the counter, and Front Desk personnel will provide hand sanitizer to guests who approach for service. Team Members will clean and disinfect the countertop after each guest. Team Members will ensure guests follow proper social distancing by arranging waiting lines accordingly and demarcating if appropriate and necessary.

Check-in kiosks will be arranged to allow for proper social distancing. Only one guest per party will be permitted to stand at each kiosk. Touch screens will be cleaned and disinfected after each guest. Hand sanitizer stations will be positioned near the kiosks, and Team Members will provide hand sanitizer to guests. Team Members will ensure guests follow proper social distancing by arranging waiting lines accordingly and demarcating if appropriate and necessary.

Upon check-in, hotel guests will be provided with current CDC COVID-19 information and Tropicana COVID-19 house rules, which will be updated from time to time as federal, state and local mandates evolve and/or as Tropicana deems necessary to ensure adequate communication to hotel guests.

During the declared state of emergency, Tropicana will not incentivize hotel guests to decline daily in-room housekeeping service. Should guests wish to decline in-room housekeeping service during their stay, the guest will be advised to hang the 'Do Not Disturb' sign on the outside of the hotel room door. Tropicana will continue to follow its Do Not Disturb wellness check procedures for any guests declining daily in-room housekeeping service.

Signage shall be posted at elevators instructing guests to limit elevator capacity to four (4) persons at a time. This limit capacity will not apply if the car occupants are part of the same group of related guests (e.g., husband and wife, people travelling together, etc.).

Carts, wheelchairs, and baggage carts will be cleaned and disinfected between guests. Team Members will use a single cart per room reservation. Carts will be cleaned and disinfected prior to storage. Room keys will be cleaned and disinfected prior to stocking.

Valet

Valet will be closed upon initial property opening, and will follow cleanliness standards, social distancing guidelines, and any other required directives upon reopening.

Guest Rooms and In-Room Services

Enhanced cleaning protocols will continue for guest rooms and high touch hard surfaces (e.g., light switches, TV remote, door handles, elevator buttons, etc.). Any loose items that cannot be disinfected shall be removed from guest rooms.

Room service menu/marketing materials in guest rooms shall be maintained in a wipeable medium (or placed in a wipeable sleeve) that is capable of being appropriately cleaned and disinfected or shall be disposable and discarded after each guest's stay.

Buttons utilized by guests and other high-touch surfaces on self-service ice machines and vending machines shall be cleaned and disinfected no less than every eight (8) hours.

Room deliveries will be bagged and hung on the door. Team Members will knock on the door to ensure guests receive deliveries.

Any guest room that was occupied by a guest who was known to have tested positive for COVID-19 will be taken out of service and locked for four days, during which no guests or Team Members will be able to enter that room. After four days, the room will be cleaned in accordance with guidelines

Other Amenities

Salons

Salons will be permitted to re-open and shall comply with any New Jersey Executive order and any Department of Health Executive Directive for the operation of such venues.

Hand sanitizer will be available on the check-in counter for spas and salons, and Team Members will provide hand sanitizer to guests. Team Members will ensure guests follow proper social distancing by arranging waiting lines accordingly and demarcating, if appropriate and necessary. Salons will adjust schedules between clients to allow for an appropriate amount of time to clean and disinfect surfaces.

Spas and Fitness Centers

Spas will be permitted to re-open and shall comply with any New Jersey Executive Order 154 and any additional , Department of Health Executive Directives, or DCA Administrative Order for the operation of such venues, as may be amended from time to time. .

Hand sanitizer will be available on the check-in counter for spas and salons, and Team Members will provide hand sanitizer to guests. Team Members will ensure guests follow proper social distancing by arranging waiting lines accordingly and demarcating, if appropriate and necessary. Salons will adjust schedules between clients to allow for an appropriate amount of time to clean and disinfect surfaces.

Fitness Centers shall remain closed until permitted to re-open and shall comply with all New Jersey Executive Orders and Department of Health Executive Directives for such venues.

- Hand sanitizer stands will be available throughout the fitness center area.

Indoor and Outdoor Pools

Pool chairs, loungers, and cabanas will be arranged to allow for proper social distancing with seating procedures, lounge chair placement and arrangement of tables for outdoor venues

so as to allow guest groups parties to be physically distanced from each other at least six (6) feet apart or such other physical distance as may be required by current CDC guidelines or New Jersey Executive Order.

These areas will be cleaned and disinfected frequently. Hand sanitizer stations will be positioned throughout the area, specifically at desks or podiums. Countertops will be cleaned and disinfected frequently. Lifeguard stations will be cleaned and disinfected between shifts.

Business Centers

Business centers will be arranged to allow for proper social distancing. Hand sanitizer stations will be available throughout the area and on countertops. All equipment and surfaces will be cleaned and disinfected frequently between guest use.

Retail Outlets

Hand sanitizer stands will be located at entrances and check-out counters. Retail Outlets will ensure guests follow social distancing by arranging waiting lines accordingly and demarcating, if appropriate and necessary. Retail establishments will follow New Jersey Governor's Executive Orders regarding operational requirements as the regulations evolve. (Per Executive Order 122, effective June 15, 2020, regulations require a 50% occupancy limit, and masks worn by all employees and customers, as established in Executive Order 150.)

Theatres and Show Rooms

Theatres and show rooms will be closed upon initial property opening, and will follow cleanliness standards, social distancing guidelines, and any other required New Jersey government directives upon reopening.

Attractions

Attractions such as the third party tenant Escape Room and third party family arcades will be permitted to open in accordance with New Jersey Executive Order and will comply with any New Jersey Executive Order and any Department of Health Executive Directive for the operation of such venues.

Those venues will follow cleanliness standards, social distancing guidelines, and any other required directives upon reopening.

Convention Meetings and Banquets

Convention meetings and banquets will be permitted to open in accordance with New Jersey Executive Order and will comply with any New Jersey Executive Order and any Department of Health Executive Directive for the operation of such venues.

Those areas will follow cleanliness standards, social distancing guidelines, and any other required directives.

Common Areas

Common high-touch areas such as handrails, escalators rails, elevator panels, door handles, etc. will be cleaned and disinfected frequently. 19

APPENDIX B: TEAM MEMBER/VENDOR SCREENING

The health and safety of our Team Members/Vendors continues to be a top priority for us. In coordination with our team of public health experts, we will begin implementing Team Member and Vendor screening protocols at The Tropicana to include temperature checks with a contactless thermometer and a survey of current symptoms and recent COVID-19 exposure. These procedures are designed for all Team Members/Vendors and are subject to change at any time as the COVID-19 pandemic evolves. Team Members will have their shifts staggered to avoid lines and will be paid for attending the screening process. All Team Members/Vendors are required to use the identified single point of entry at the Transportation Center.

Screening Process

Each Team Member will respond to the required "Health Questionnaire" (available in English & Spanish) in advance of their first shift. All completed "Health Questionnaires" must be returned to Human Resources prior to the start of the Team Members first scheduled shift, and Team Members will be instructed to notify their supervisor if there are ever any changes to their answers.

- If the Team Member/Vendor exhibits a temperature of 100.4 degrees F or higher, the screening representative will document the results, and follow the steps outlined below labeled "Team Members Sent Home after Screening," or "Vendors Sent Home after Screening."

Signage will be posted listing the symptoms of COVID-19 and advising that Team Members/Vendors should not enter the property if they are experiencing any such symptoms.
Team Members Sent Home After Screening

- The Team Member will be instructed that they may not return to work until the sooner of:
 - at least Seventy-two (72) hours have past since recovery defined as resolution of fever without the use of fever-reducing medications, and improvement of respiratory systems (e.g. cough, shortness of breath) and at least 10 days have past since symptoms first appeared(Refer also to the NJDOH Quick Reference: Discontinuation of Transmission-Based Precaution of Home Isolation for Persons Diagnosed with COVID-19 at https://www.nj.com/health/cd/cd/documents/topics/NCOV/COVIDQuickRef_Discont_Isolation_and_TBP.pdf. See table on pg. 3 "Guidance for discontinuation of home isolation precaution for persons awaiting test results (e.g. PUI) and not in a healthcare setting.")
 - A negative result from a COVID-19 test, and do not have a fever over 100.4° F (38° C); or
 - A physician's note permitting them to return to work.
- Team Members will also be provided a brochure detailing additional instructions, including, but not limited to:
 - COVID 19 testing locations

- Security will document the individual's name and the name of their Company.
- The individual will then be asked to leave the property immediately.
- The Department Head who deals with the Vendor Company (usually Facilities Dept.) will be notified, and will follow up with the Vendor Company to advise.

NOTE: Third Party Tenants will also be required to conduct such health screenings for their employees, including temperature checks. If requested by the Third Party Tenant, Tropicana will permit Third Party Tenant employees to be screened by Tropicana Security at the Tropicana Team Member Entrance.

APPENDIX C: RESPONDING TO GUEST AND TEAM MEMBER ILLNESS AND CONTACT TRACING EFFORTS FOR POSITIVE COVID-19 CASES

GUEST ILLNESS

It may not be clear whether the guest is ill due to COVID-19, as the symptoms are consistent with other illnesses and some people who are positive for the virus are completely without any symptoms. Accordingly, unless or until the guest can confirm diagnosis through medical testing, any guest who reports possible exposure to or symptoms consistent with COVID-19 should be treated as though they are in fact ill with COVID-19.

Team Members are well versed in how to react to ill guest situations and will do so with empathy, respect, confidentiality and professionalism. All Team Members working in an area that has guest access or have electronic/telephonic communication with guests are reminded to immediately notify their supervisor or security team if the Team Member encounters, or is made aware, of an ill guest situation that may be associated with COVID-19.

CONTACT TRACING

Contact Tracing for Positive COVID-19 Guest Cases

When Tropicana is advised that a guest was tested and determined to be COVID-19 positive and was in the casino hotel complex during a period when he/she may have been infectious to others:

- Security will collect, if not already subject of an incident report, guest information including name, names of those sharing their hotel room, and close contact guests in their traveling party, and details about the guest's activities at the property (for possible contact tracing and enhanced cleaning) and will generate a report.
- The incident report will include the information above as well as the guest's home address, room number (if applicable), date of COVID-19 diagnosis, and whether the guest was transported for medical care. The incident report will be updated as new information becomes available.

- Risk Management will take reasonable efforts to determine the areas traveled by a guest while on property and any Team Members with whom the guest may have had close, prolonged contact (within 6ft for 10 minutes or more). Such efforts may include the use of resources such as surveillance system, player card/customer management system and guest interviews.
- Tropicana may, in the alternative, engage a qualified third-party contact tracing service for contact tracing purposes.
- Human Resources will be notified by Risk Management of each Team Member who is suspected to have had close prolonged contact with the guest who tested positive for COVID-19 and Human Resources shall further ensure that the additional contact tracing procedures set forth in Appendix C-1 are performed.
- Any Team Members who have been in close, prolonged contact with the guest will be directed to self-isolate/quarantine for up to fourteen (14) days from the date of potential exposure and monitor their symptoms.
- Any high-contact areas where the guest had extended contact will be cleaned and sanitized if not done so already when guest was removed from the property.
- Risk Management will respond to any and all information requests received from the Department of Health to facilitate any further contact tracing efforts.

Security will shall report the case to the Tropicana AC COVID committee

- Security shall also report to the Division of Gaming Enforcement (covid@dge.org). any cases where it was reported that a guest tested positive for COVID-19 within 14 days after being in the casino hotel complex. **Contact Tracing for Positive COVID-19 Team Member Cases:**

Any Team Member who has a confirmed diagnosis of COVID-19 shall report the occurrence to the Team Member's immediate supervisor who shall report the matter to the Human Resources Department.

When Tropicana is advised that a Team Member was tested and determined to be COVID-19 positive and was in the casino hotel complex during a period when he/she may have been infectious to others:

- Human Resources, in conjunction with Risk Management, shall collect all pertinent information and generate a report which shall include:
 - TM Name and TM ID Number
 - TM Contact information
 - date of COVID-19 diagnosis
 - whether the Team Member was transported for medical care
 - Team Members or guests with whom the Team Member believes that he/she had close, prolonged contact while he or she was exhibiting symptoms of COVID-19 and the circumstances and locations of any such contact.

- Risk Management will maintain a list of all Team Members known to have had such close prolonged contact with the Team Member who tested positive for COVID-19.
- Human Resources will be notified by Risk Management of each Team Member who is suspected to have had close prolonged contact with the Team Member who tested positive for COVID-19 and Human Resources shall further ensure that the additional contact tracing procedures are performed.
- Any Team Members who have been in close, prolonged contact with the Team Member will be directed to self-isolate/quarantine for up to fourteen (14) days from the date of potential exposure and monitor their symptoms
- Human Resources shall report the case to the Tropicana AC COVID committee
- Human Resources shall report to the Division of Gaming Enforcement (covid@dge.org) any cases where a Team Member tested positive for COVID-19 within 14 days after being in the casino hotel complex.
- Tropicana will ensure that any required notifications to local health departments are made and will comply with any information requests received from the Department of Health to facilitate any further contact tracing efforts.

Contact Tracing for Positive Tenant and Vendor Employee COVID-19 Cases

Vendors and Tenants will be requested to provide notice to Tropicana (Security Command Post ((609) 340-4130) if any of their respective employees have tested positive for COVID-19 and provide Security with information as to any Team Members with whom the employee indicated he/she had close prolonged contact for contract tracing purposes.

Coordination with other Regulatory Agencies

- All reports shall be maintained by Tropicana and made available to the NJ Division of Gaming Enforcement and NJ Department of Health personnel and their designees, including contact tracers, upon their request.
- Tropicana and/or its third-party contact tracing service, if applicable, shall be available to coordinate with NJ Department of Health personnel and their designees, including contact tracers, to provide or collect further information as described in the Sections above related to Team Members, guests or others who were determined to be COVID-19 positive.